



## Understanding the Switch to the New Parent App

We want to bring to your attention to the fact that SDM has a new app for parents. **For a smoother SDM experience we cannot stress enough how important it is for returning parents to uninstall the existing smartphone app.** This is the easiest way to avoid confusion. We have step-by-step instructions for those existing and new incoming parents.

**IMPORTANT: Returning parents must UNINSTALL last year's App from their phone before installing the new App.**

The Apps are no longer available in the App Stores. New/Incoming parents will need to add the SDM App to a smartphone, tablet, or web browser via this [link](#). The free app is compatible with Android and Apple devices.

- a. Android – Open a Chrome browser window, go to [www.schooldismissalmanager.com](http://www.schooldismissalmanager.com), and login. Then click the three stacked dots at the top right corner, scroll down and click on Add to Home Screen, and follow the onscreen instructions to install the app.
- b. iPhone – Open a Safari browser, go to [www.schooldismissalmanager.com](http://www.schooldismissalmanager.com), and login. Then click on the box with the arrow pointing up, scroll down, and click Add to Home Screen. Type in (or click on if auto-filled) SDM and then tap Add to install the app.